

CIMRO of Nebraska

Nebraska's Quality Improvement Organization

What is a Quality Improvement Organization (QIO)?

QIOs work to improve the effectiveness, efficiency and quality of healthcare services to Medicare beneficiaries. QIOs investigate beneficiary complaints about quality of care and use the complaints as a basis for improving the way healthcare is delivered by individual providers and the healthcare system overall.

Role of CIMRO of Nebraska

CIMRO of Nebraska is the Medicare QIO for the state of Nebraska, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services (DHHS). CIMRO of Nebraska works with healthcare providers to improve the quality of care delivered to people with Medicare, including assisting physicians and staff in hospitals, nursing homes, homecare agencies, managed care organizations and physician offices to improve quality through the use of system and process changes.

CIMRO of Nebraska and QIOs across the nation began implementation of the 9th Scope of Work (9SOW) contract in August 2008. QIO efforts in the 9SOW are concentrated on assisting facilities with the greatest opportunity for improvement on specific healthcare quality measures.

Work within the 9SOW builds on a growing knowledge of ways to improve the quality and efficiency of the healthcare sector focusing on the following priorities:

1. Protecting the rights of beneficiaries who are concerned about the quality of their care;
2. Improving the safety of care in America's nursing homes and hospitals as part of the National Patient Safety Initiative;
3. Increasing the use of screenings for breast and colon cancer and vaccinations for flu and pneumonia by leveraging innovations in health information technology;
4. Coordinating care across all types of providers, settings and levels to ensure better patient outcomes and greater system-wide efficiency.

CIMRO of Nebraska is a nonprofit 501(c)6 corporation governed by an 11-member board of directors comprised of physicians, Medicare consumers and representatives from hospitals, nursing homes and homecare agencies.

Company Overview

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Resources for better healthcare

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